

Liberty Utilities (EnergyNorth Natural Gas) Corp d/b/a Liberty Utilities  
Quarterly Report  
Residential Low Income Assistance Program (RLIAP)  
2015-16 Discounted 60%

2333

|                                                                                            |                |               |               |               |               |               |              |              |              |              |              |              | Summary                                   |                            |              |
|--------------------------------------------------------------------------------------------|----------------|---------------|---------------|---------------|---------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|-------------------------------------------|----------------------------|--------------|
|                                                                                            | Nov-15         | Dec-15        | Jan-16        | Feb-16        | Mar-16        | Apr-16        | May-16       | Jun-16       | Jul-16       | Aug-16       | Sep-16       | Oct-16       | Actual/<br>Projected<br>Total To Date (2) | Original<br>Projection (3) | Variance     |
| <b>Customer Count</b>                                                                      | (1)            |               |               |               |               |               |              |              |              |              |              |              |                                           |                            |              |
| Actual / Projected No. of Customers                                                        | Actual         | Actual        | Actual        | Actual        | Actual        | Actual        | Actual       | Actual       | Projected    | Projected    | Projected    | Projected    | Average                                   |                            |              |
| LIHEAP                                                                                     | 4,479          | 4,650         | 4,687         | 4,818         | 4,828         | 4,837         | 4,925        | 4,188        | 4,845        | 4,845        | 4,845        | 4,845        | 4,733                                     | 7,457                      | 2724         |
| Non-LIHEAP                                                                                 | 481            | 521           | 479           | 453           | 454           | 486           | 490          | 535          | 226          | 226          | 226          | 226          | 400                                       | 685                        | 285          |
| Total                                                                                      | (a) 4,960      | 5,171         | 5,166         | 5,271         | 5,282         | 5,323         | 5,415        | 4,723        | 5,071        | 5,071        | 5,071        | 5,071        | 5,133                                     | 8,142                      | 3,009        |
| <b>RLIAP Recoveries</b>                                                                    |                |               |               |               |               |               |              |              |              |              |              |              |                                           |                            |              |
| Actual / Projected                                                                         |                |               |               |               |               |               |              |              |              |              |              |              |                                           |                            |              |
| Therm Sales                                                                                | 10,820,679     | 15,853,301    | 20,216,892    | 23,899,831    | 21,345,924    | 16,440,049    | 11,690,908   | 6,699,259    | 5,261,414    | 4,908,241    | 5,299,526    | 6,681,398    | 149,117,422                               | 166,523,068                | 17,405,646   |
| RLIAP Rate Per Therm                                                                       | \$ 0.0145      | \$ 0.0145     | \$ 0.0145     | \$ 0.0145     | \$ 0.0145     | \$ 0.0145     | \$ 0.0145    | \$ 0.0145    | \$ 0.0145    | \$ 0.0145    | \$ 0.0145    | \$ 0.0145    | \$ 0.0145                                 | \$ 0.0145                  |              |
| Total                                                                                      | \$ 156,900     | \$ 229,873    | \$ 293,145    | \$ 346,548    | \$ 309,516    | \$ 238,381    | \$ 169,518   | \$ 97,139    | \$ 76,291    | \$ 71,170    | \$ 76,843    | \$ 96,880    | \$ 2,162,203                              | \$ 2,414,584               | \$ 252,382   |
| Adjustment                                                                                 | (47,890)       | (1,693)       | (243)         | 243           | (224)         | (236)         | (57)         | 70           | 0            | 0            | 0            | 0            | (50,030)                                  | 0                          |              |
| Total Adjusted Recoveries (4)                                                              | \$ 109,010     | \$ 228,180    | \$ 292,902    | \$ 346,790    | \$ 309,292    | \$ 238,145    | \$ 169,461   | \$ 97,209    | \$ 76,291    | \$ 71,170    | \$ 76,843    | \$ 96,880    | \$ 2,112,172                              | \$ 2,414,584               | \$ 302,412   |
| <b>Program Costs</b>                                                                       |                |               |               |               |               |               |              |              |              |              |              |              |                                           |                            |              |
| Actual / Projected Costs                                                                   |                |               |               |               |               |               |              |              |              |              |              |              |                                           |                            |              |
| IT                                                                                         | \$ -           | \$ -          | \$ -          | \$ -          | \$ -          | \$ -          | \$ -         | \$ -         | \$ -         | \$ -         | \$ -         | \$ -         | \$ -                                      | \$ -                       | \$ -         |
| Admin.                                                                                     | (b) 0          |               |               |               |               |               |              |              |              |              |              |              | 0                                         | 8,600                      | 8,600        |
| Education                                                                                  | 0              |               |               |               |               |               |              |              |              |              |              |              | 0                                         | 0                          | 0            |
| Prior Period Ending Balance                                                                | (c) 159,628    |               |               |               |               |               |              |              |              |              |              |              | 159,628                                   | (280,969)                  | (440,597)    |
| Other (incl. Reporting Costs)                                                              | (d) 415        | 311           | 64            | (267)         | (639)         | 0             | 0            | 0            | 0            | 0            | 0            | 0            | (117)                                     | (9,336)                    | (9,219)      |
| Discounts LIHEAP                                                                           | 89,898         | 136,136       | 170,130       | 196,559       | 184,546       | 172,051       | 152,654      | 82,335       | 76,705       | 75,026       | 75,240       | 83,675       | 1,494,956                                 | 1,364,105                  | (130,851)    |
| Discounts Non-LIHEAP                                                                       | 9,654          | 15,253        | 17,387        | 18,481        | 17,354        | 17,287        | 15,188       | 10,518       | 3,578        | 3,500        | 3,510        | 3,903        | 135,612                                   | 125,307                    | (10,305)     |
| Total Costs (4)                                                                            | (e) \$ 259,595 | \$ 151,699    | \$ 187,581    | \$ 214,773    | \$ 201,261    | \$ 189,338    | \$ 167,842   | \$ 92,853    | \$ 80,283    | \$ 78,526    | \$ 78,750    | \$ 87,578    | \$ 1,790,079                              | \$ 1,207,707               | \$ (582,373) |
| <b>Avg Monthly Residential Customer Bill</b>                                               | \$ 66.62       | \$ 109.92     | \$ 134.24     | \$ 143.56     | \$ 114.73     | \$ 101.31     | \$ 83.66     | \$ 45.77     | \$ 47.40     | \$ 44.81     | \$ 45.11     | \$ 59.05     | \$ 996.19                                 | \$ 1,064.78                | \$ 68.59     |
| <b>Avg Monthly Residential Low Income Customer Bill</b>                                    | \$ 48.29       | \$ 81.63      | \$ 100.12     | \$ 104.38     | \$ 77.80      | \$ 68.39      | \$ 55.78     | \$ 27.18     | \$ 31.57     | \$ 29.32     | \$ 29.59     | \$ 41.78     | \$ 695.84                                 | \$ 790.74                  | \$ 94.90     |
| <b>Avg Monthly RLIAP Customer Discount</b>                                                 | \$ 18.33       | \$ 28.30      | \$ 34.11      | \$ 39.18      | \$ 36.93      | \$ 32.92      | \$ 27.88     | \$ 18.59     | \$ 15.83     | \$ 15.49     | \$ 15.53     | \$ 17.27     | \$ 300.35                                 | \$ 274.04                  | \$ (26.31)   |
| <b>Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill</b> | 28%            | 26%           | 25%           | 27%           | 32%           | 32%           | 33%          | 41%          | 33%          | 35%          | 34%          | 29%          | 30%                                       | 26%                        |              |
| <b>Gross Monthly Revenues (2)</b>                                                          | \$ 13,359,976  | \$ 16,154,952 | \$ 21,455,780 | \$ 11,893,336 | \$ 10,253,569 | \$ 10,762,141 | \$ 5,924,347 | \$ 4,846,376 | \$ 4,453,207 | \$ 3,964,150 | \$ 3,795,599 | \$ 7,333,058 | \$ 114,196,490                            | \$ 117,415,931             | \$ 3,219,440 |
| <b>Total Costs as a percent of Gross Monthly Revenues</b>                                  | 1.94%          | 0.94%         | 0.87%         | 1.81%         | 1.96%         | 1.76%         | 2.83%        | 1.92%        | 1.80%        | 1.98%        | 2.07%        | 1.19%        | 1.57%                                     | 1.03%                      |              |

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should no RLIAP discounts prior to November 1, 2005.

(2) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.

(3) See RLIAP Projection on Bates Page 142 of the 2015-16 Cost of Gas Filing, DG 15-353 and First Revised Page 82 in the Company's tariff.

(4) Ties to the Company's RLIAP deferral account 8840-2-0000-10-1169-1756

(a) The actual number of customers provided for this report are the number of registered customers that were billed during the month.

(b) Actual administrative costs consists of bill inserts and advertising.

(c) The Prior Year 2014-15 under/over) ending balance.

(d) Account 1169-1756 monthly interest on under/over) balance.

(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.